



Devon Prison Cluster

Buddy Support Worker Induction Programme

Prisoners assisting other prisoners



Duty of Care

Adapted from Care Standard 3

To complete this module...

you will need to show that you understand the outcomes listed below. Please use this booklet as a guide but don't copy directly from this. When writing your answers in your workbook, please try to give your own examples.

Outcomes

- Explain what is meant by "duty of care".
- Describe how you think the "duty of care" affects your role.
- Describe dilemmas that may arise between the duty of care and an individual's rights.
- Describe what difficult situations within the Prison you might come across and may cause confrontation.
- Explain communication that can be used to reduce the likelihood or impact of confrontation.

In addition to those outcomes listed above, you will also be observed in the workplace and will need to demonstrate the below outcome:

- Show how you respond to comments and complaints in line with agreed ways of working, within the prison.

Duty of Care is a legal obligation that requires a person to maintain a reasonable standard of care that prevents harm to others.

This includes:

- Doctors
- Teachers
- Nurses
- Social Workers
- YOU!

How does this affect you?

Ensure your actions promote the safety, welfare and interest of the people you are supporting by doing the following:

- Ensure you maintain your knowledge and skills.
- Do not work outside your level of knowledge and skills.
- Do not cause harm, and protect people from harm.
- Adhere to prison policies and procedures.

Dilemmas

These may include:

- Refusing medication
- Smoking or taking drugs
- Self-harming
- Refusing treatment
- Not coming out of cell
- Not washing
- Not changing bedding

Getting advice about dilemmas

People that can help you include:

- Wing officer
- Social Worker
- Religious / Spiritual / Chaplain Support
- Your Supervisor
- Occupational Therapist

Make sure that you discuss any dilemmas and record them as you will need professional advice around the best way to deal with them.

Activity

Think about the day to day tasks that you support someone with.

How can you ensure that you are working within the Duty of Care?