

# **ADULT SOCIAL CARE IN DEVON: ANNUAL REPORT 2015**

**An Easy Read Summary of the Annual Report 2015**



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# Adult Social Care in Devon: Annual Report 2015

## Introduction

	<p>Each year Devon County Council writes an Annual Report to show how well their services are doing.</p>
	<p>The Annual Report looks at how well Devon County Council is meeting the needs of people in Devon.</p>
	<p>The Annual Report also looks at what is working well in Devon and what needs to get better.</p>
	<p>We have been through a lot of changes in 2015 and have had less money to spend.</p>
	<p>Even with these changes people have told us that we are doing well and we know what we need to do to improve.</p>
	<p>This year Devon County Council asked some of the people who use services and their carers what they think should be in the Annual Report and how it should look.</p>
	<p>Service users and carers said they would like to know what work is being done towards the priorities in the 'Vision for Adult Social Care'.</p>

## Vision for Adult Social Care – The Priorities



These priorities are:

1. To make sure people who use services feel safe
2. To help people to be independent for as long as possible
3. To make sure people have a choice in the sorts of social care services they use
4. To make sure people are happy with the social care services they receive
5. To have staff that are well trained and can deliver good quality services



On the next page you will find a summary of what the Annual Report says.

The full report can be found at <http://devon.cc/localaccount-2015>



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Jennie Stephens  
Strategic Director, People



Councillor Stuart Barker  
Cabinet Member, Social Care

# Summary of the Annual Report 2015

## What we are doing well:



The feedback we receive tells us that most people are happy with the services they receive.



Making sure people have a choice over the services they need with personal budgets and direct payments



Keeping people independent and living in their own homes for as long as possible rather than in residential care or a nursing home.

## What we need to get better at:



Working together with other organisations to help keep people out of hospital.



When people in hospital are well enough to go home – we need to get them home as soon as possible.



Making sure our Reablement Service is there for everybody that needs it.



Making sure people get an assessment when they need one and that their reviews are carried out on time.

## Important things we have achieved over the last year:



Changing the way we work to make sure we are meeting the standards in the Care Act.



Supporting independent and voluntary organisations to provide good quality services.



Not spending more money than we have, but still making sure that we are performing well.

## Our challenges for the next year are:



Making sure there is enough good quality care to support people.



Helping people to support each other to live as independently as possible.



Making sure that good quality advice is available to people when and how they need it.



Only spending what we can afford.

## The priorities our leadership team have set are:



To improve safeguarding.



To provide strong leadership.



To make sure the services we commission are good quality and are what people want.



To make sure we only spend what we can afford.



To make sure we have enough staff who are well trained and happy with their work.

## Thank You



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