

Information Sharing Principles and Agreements for Safeguarding Adults at Risk

If You Care Share

Information Sharing Principles and agreements for Devon Safeguarding Adults Board and Devon County Council Safeguarding Adults Hubs

Information Sharing Principles for all those working in Devon Safeguarding Adults Board member organisations

Staff and others within all Devon Safeguarding Adults Board Member organisations will share information with other services that needs the information to protect an adult at risk from abuse or neglect, including self-neglect.

Where and when it is safe to do so, the person concerned must be consulted, and their wishes and feelings taken into account, when deciding what information to share about that person.

Initial urgent information sharing and gathering may need to take place without the involvement of an adult identified as possibly being at risk. They must then be informed and consulted on the need for further Enquiries and information sharing as soon as possible.

If the person has substantial difficulty in being involved and where there is no one to support them Devon County Council must arrange for an independent advocate to represent them and facilitate their involvement. People must be assumed to have capacity to make decisions unless there is evidence they may not have the level of capacity needed. If the person is assessed as lacking capacity to take any of the decisions relating to the Enquiry then the principles of the Mental Capacity Act must be applied. <https://new.devon.gov.uk/devonsafeguardingadultsboard/the-mental-capacity-act>

Devon County Council Safeguarding Adult Hubs

The Safeguarding Adults Hubs will gather information to inform any immediate action that may be needed to help protect an adult at risk of abuse or neglect, including self-neglect, and to begin a safeguarding Enquiry.

Information will be shared with other services that need it to help carry out Safeguarding Enquiries and to continue to protect adults at risk from abuse or neglect, including self-neglect.

To report a Safeguarding Adults Concern to Devon County Council contact Care Direct on free phone **0345 155 1007** or email customerservicecentreperformancesecure-mailbox@devon.gcsx.gov.uk

For more detail see

- Devon and Cornwall Police Information Sharing Agreement
 - This agreement has been signed and accepted by the following organisations:
 - Devon and Cornwall Police
 - Cornwall Council
 - Cornwall Partnership NHS Foundation Trust
 - NHS Kernow CCG
 - NHS England/ Devon Cornwall and Isles of Scilly Area Team
 - Council of the Isles of Scilly
 - Devon County Council
 - Devon Partnership NHS Trust
 - Northern, Eastern and Western Devon CCG
 - Northern Devon Healthcare NHS Trust

- Plymouth Community Healthcare CIC
- Plymouth City Council Plymouth Hospitals NHS Trust
- Royal Devon & Exeter Foundation NHS Trust
- Royal Cornwall Hospitals NHS Trust
- Torbay and Southern Devon Health and Care NHS Trust
- Torbay Council
- South Devon Healthcare Foundation Trust
- South Devon and Torbay CCG

<https://devon-cornwall.police.uk/your-right-to-information/freedom-of-information/information-sharing-agreements-isa/>

- Devon Safeguarding Adults web site, and procedures and guidance
<https://new.devon.gov.uk/devonsafeguardingadultsboard/>
<https://new.devon.gov.uk/devonsafeguardingadultsboard/procedures-guidance>
- Data Protection Act
<https://www.gov.uk/data-protection/the-data-protection-act>