Excellence in Care
all different - all equal

Environment
Let’s create a home that is friendly and welcoming to lesbian, gay, bisexual people, trans people, and everyone.

Approach
Let’s be welcoming about everyone’s diversity, and respect the fact that everyone is different.

Language and attitudes
Let’s use positive language that respects everyone, using terms that people prefer, even when they’re not there to hear us.

Supporting each other
Let’s make sure everyone gets the support they need to make a positive contribution.

Understanding and confidence
Let’s make sure we feel confident and well-informed about how others live and feel.

Community
Let’s appreciate how strange it can feel for us all when we move from our familiar community to a new one.

Devon Quality Kitemark in Residential Care
In partnership with The Intercom Trust: lesbian gay bisexual and trans resources in the South West (registered charity 1072772).

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