

Community Survey

2015 Community Insight

Headline Report – Equality

September 2016

Headlines

Disabled people, and people with poor physical or mental health were less satisfied across almost all areas.

Other groups where satisfaction was lower in some areas were:

- Women, carers, and people with children.
- People in rural areas and people without a car.
- Ethnic minorities.
- Older people (in relation to ICT), younger people (in relation to public transport).

Significant differences were noticed in the following areas:

Disabled people and people with poor physical health

[MH = including people with poor mental health]

- Access to personal or local ICT device.
- Social contact [MH]
- Access to community resources [MH].
- Feeling safe outside after dark.
- Feeling treated with dignity and respect in the community [MH].
- Getting around and access to green spaces.

Black and Minority Ethnic people

- Feeling safe outside at any time.
- Feeling treated with dignity and respect in the community.

Localities

- Rural areas: getting around by public transport.
- Jobs: People in North Devon were more likely to 'strongly disagree' that they had good job opportunities.

Note

This is not a random or demographically representative sample. Participants were approached through social media and voluntary/community sector contacts. Therefore when looking at the overall results, the profile of people who responded needs to be taken into account (majority older and significantly more disabled people than the general population, people who are not extremely isolated, and people with a willingness or motivation to participate in processes like this).

The percentage results for some groups need to be treated with caution because of the low number of respondents. This means comparing one group with another can sometimes be problematic. Where we are completely confident with the result, because a large enough number of people have responded, these results are noted as “significant”.

This does not mean data cannot be used to inform decisions and direction, but it should be considered alongside the comments collected and other sources of information, as well as ongoing dialogue with various communities and community organisations.

A spreadsheet with the ‘raw data’ percentages and counts is also available on the Community Insight website. Please note that where there were fewer than ten respondents the data is not shown – this is to ensure anonymity of those taking part in the survey.

In these reports, we are using the term “poor” health rather than “bad” health which is how the question was worded (on a scale of very good to very bad).

Agree	Disagree
All Results	
% Agree or Strongly Agree	% Disagree or Strongly Disagree

Inequalities Identified (differences arising with diversity characteristic groups, situation such as car ownership, or town/location).

AL = Disabled and day to day activities limited *a lot*.

The following were slightly more likely to disagree:

- Disabled people AL (45%).
- People with poor physical health (39%).
- People with poor mental health (55%).
- 22 out of 31 people with learning disabilities said 'no'.

The following were slightly more likely to disagree:

- People with bad physical health (60%).
- People with bad mental health (77%).
- People in the 34 to 64 age groups (62%).
- In the focus groups with people with learning disabilities: 26 said 'no', 13 'not sure', and 5 'yes'.

Budget Devon County Council has managed budget decisions well.....

22 29

Budget Further reductions to services would not impact on me significantly.....

17 56

Agree

Disagree

Reductions to services have *not* had a significant impact on me*.....

The following were more likely to disagree:

- People with poor physical health (49%).
- People with poor mental health (55%).
- Disabled people (48%).
- Carers (38%).
- Those without use of a car (40%).

Women (24%) were less likely to agree than men (36%).

9 out of 32 people with learning disabilities said cuts had not affected them, the other 23 said cuts had affected them.

Budget

29

33

*this question was asked as a negative statement: "Reductions to services have had a significant impact on me", however to keep in line with the positive statements the result has been reversed, so those that disagree with the original statement, agree with the statement "reductions to services have *not* had a significant impact on me".

		Agree	Disagree	
Resilient	I can get the help and support I need from my family, friends or community.....	68	14	<p>People with poor mental health were significantly more likely to disagree (52%).</p> <p>The following were more likely to disagree:</p> <ul style="list-style-type: none"> • Disabled people AL (20%). • People with poor physical health (26%).
	I know how to access care for myself or those I care for.....	59	21	<p>The following were more likely to disagree:</p> <ul style="list-style-type: none"> • Disabled people AL (29%). • People with poor physical health (31%). • People with poor mental health (39%). <p>The following were slightly less likely to agree:</p> <ul style="list-style-type: none"> • Black and Minority Ethnic people (includes White Other, 42%).

		Agree	Disagree	
Resilient	I have good access to community activities and/or resources.....	52	22	<p>The following were significantly more likely to disagree:</p> <ul style="list-style-type: none"> • Disabled people AL (41%, compared with 16% not disabled). • People with poor physical health (43%, compared with 14% physical health good/very good). • People with poor mental health (53%, compared with 16% mental health good/very good).
	I can influence decisions affecting County Council services.....	22	44	<p>The following were more likely to disagree:</p> <ul style="list-style-type: none"> • People with children (57%). • People with poor mental health (56%). • People with no religion (53%). <p>Black and minority ethnic people were slightly more likely to agree (29%).</p>

		Agree	Disagree	
Resilient	I can influence decisions affecting my local area.....	37	36	<p>The following disagreed more that they could influence local area decisions:</p> <ul style="list-style-type: none"> • People with poor mental health (53%). • People with learning disabilities (20 out of 21). <p>The following were less likely to agree that they could influence decisions:</p> <ul style="list-style-type: none"> • People with children (28%). • Middle age groups (32%). • Those who stated they have 'no religion' (28%).
	I know what to do in the event of an emergency (such as flooding).....	44	36	<p>The following were more likely to disagree:</p> <ul style="list-style-type: none"> • People with poor mental health (58%). • 21 out of 42 people with learning disabilities said 'no', 9 said yes and 12 said 'not sure'. <p>People with English as a second language were slightly more likely to disagree (52%).</p>

		Agree	Disagree	
Resilient				<p>The following were slightly less likely to agree:</p> <ul style="list-style-type: none"> • Disabled people AL (29%). • Carers (31%). • People with poor physical health (30%). <p>The following were more likely to disagree:</p> <ul style="list-style-type: none"> • People with poor mental health (47%). <p>32 out of 41 people with learning disabilities said 'no', the other 9 said 'not sure'.</p> <p>In the comments section, those without online access or ICT skills expressed frustration about organisations only communicating online.</p>
	Information I need from the County Council is easy to find.....	37	33	
Resilient				<p>The following were less likely to agree:</p> <ul style="list-style-type: none"> • People whose first language is not English (27%). • 22 out of 28 people with learning disabilities said 'no', the other 6 said 'not sure'. <p>The following were slightly less likely to agree:</p> <ul style="list-style-type: none"> • Disabled people (33%). • Carers (36%). • People with poorer physical health (33%).
	Information I need from the County Council is easy to understand.....	41	25	

		Agree	Disagree	
Healthy	I have good access to green (open) spaces.....	81	10	<p>The following were significantly more likely to disagree:</p> <ul style="list-style-type: none"> • Disabled people AL (22%, compared with 5% not disabled). • People with poor physical health (18%, compared with 4% physical health good/very good). <p>Those without a car were less likely to agree (71%).</p>
Healthy	I have good access to social care services in Devon.....	30	30	<p>The following were less likely to agree:</p> <ul style="list-style-type: none"> • People whose first language was not English (18%). • People with learning disabilities said they relied on support to access care services.
Healthy	I can access the information and advice I need about care.....	41	27	<p>The following were more likely to disagree:</p> <ul style="list-style-type: none"> • People with poor mental health (53%). • 25 out of 25 people with learning disabilities said 'no'.
Healthy	I can access information about healthy living.....	50	17	<p>The following were more likely to disagree:</p> <ul style="list-style-type: none"> • People with poor mental health (38%).

		Agree	Disagree	
Prosperous	I have good access to adult learning.....	37	35	<p>The following were more likely to disagree:</p> <ul style="list-style-type: none"> • Disabled people AL (53%). • People in very poor physical health (69%). • 29 out of 43 people with learning disabilities said 'no', 12 said 'yes'. <p>For Deaf people, there is an issue in accessing BSL Interpreters for courses, as highlighted in the comments.</p> <p>The following were slightly less likely to agree:</p> <ul style="list-style-type: none"> • Women (35%, 43% men agreed). <p>There was little difference between rural and urban areas overall, but those in Exeter agreed more that they had good access (52%).</p>

Agree Disagree

I feel there are good job opportunities for me.....

20 52

Note: this question included the 'not relevant to me' option and around half selected this.

The following were **significantly** more likely to disagree:

- Disabled people AL (76%, compared with 44% not disabled and 57% for those whose day to day activities were limited a little).
- People with poor physical health (85%, compared with 43% for those with good health and 34% for those with very good health).
- People with poor mental health (84%, compared with 44% for those with good mental health and 35% with very good mental health).
- In the focus groups, 34 out of 34 people with learning disabilities said 'no'.

People in north Devon were more likely to disagree strongly (72% disagreeing or strongly disagreeing). In the comments, older workers felt they were overlooked. Disabled people and carers mentioned discrimination was a problem. Part time work was mentioned as being poorly paid. Rural isolation also posed problems to access work.

		Agree	Disagree	
Prosperous	I can recycle waste easily.....	72	18	In the comments section, people with limited mobility or no access to a car expressed difficulties with lifting or moving items for recycling where kerbside collections were not provided. Some parts of Devon do not collect some recyclable items such as glass. Disabled AL 63% agreed, compared with 74% not disabled.

Connected	I am treated with dignity and respect in the community.....	77	6	<p>The following were significantly less likely to agree:</p> <ul style="list-style-type: none"> • Disabled people AL (68%, compared with 81% not disabled). • People with poor mental health (67%, compared with 85% mental health good/very good). • People with poor physical health (70%, compared with 85% physical health good/very good). • Black and Minority Ethnic people (48%, compared with 80% White British people). <p>People in rural areas were more likely to agree (86%).</p>
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Agree

Disagree

I have good social contact with people.....

73

12

The following were **significantly** more likely to disagree:

- Disabled people AL (23%, compared with 8% not disabled).
- People with poor physical health (29%, compared with 5% physical health good/very good).
- People with poor mental health (41%, compared with 7% mental health good/very good).

The following were less likely to agree:

- Carers (67%).
- People without a car (68%).

Agree

Disagree

I can get around easily by public transport.....

47

41

The following were **significantly** more likely to disagree:

- Disabled people AL (60%, compared with 36% not disabled).
- People with poor physical health (63%, compared with 64% people whose physical health was good/very good).

The following were slightly more likely to disagree:

- Younger working-age people (48%)
- People with poor mental health (49%).
- 35 out of 69 people with learning disabilities said 'no', 29 said 'yes'.
- People with children (52%).

There was also a **significant** difference between rural and urban areas, with rural hamlets who strongly disagreed with this statement (75%). People from South Hams, Torridge and West Devon disagreed more. Respondents from Exeter agreed more than the rest of Devon (70%).

		Agree	Disagree	
Connected	Public paths and pavements are safe and easy to get around on.....	37	44	<p>The following were significantly more likely to disagree:</p> <ul style="list-style-type: none"> • Disabled people AL (60%, compared with 39% not disabled). • People with poor physical health (59%, compared with 36% physical health good/very good). <p>The following were slightly less likely to agree:</p> <ul style="list-style-type: none"> • Women (33%). • 36 out of 63 people with learning disabilities said 'no', 23 said 'yes' and 4 said 'not sure'.
	Public roads are safe and easy to get around on.....	39	39	<p>The following were significantly more likely to disagree:</p> <ul style="list-style-type: none"> • Disabled people AL (44%, compared with 37% not disabled). • People with poor physical health (57%, compared with 35% whose physical health was good/very good). <p>The following were more likely to disagree:</p> <ul style="list-style-type: none"> • People in Torridge (60%) and rural areas (53%), compared with Exeter at 29%.

Agree

Disagree

I have the skills and confidence to access information online.....

69

21

Age was a **significant** factor with fewer agreeing in older age bands:

- Over 75's were more likely to disagree (42%), although a significant proportion still agreed (42%).

The following were also **significantly** more likely to disagree:

- Disabled people AL (43%, compared with 11% not disabled).
- People with poor physical health (28%, compared with 9% people with good/very good physical health).

Although significant proportions still agreed.

- People with children tended to agree more (92%).
- 38 people with learning disabilities said 'no', 29 said 'yes' and 1 was not sure.

Agree

Disagree

I can access information and communicate online through a device in my home.....

71

21

Age was a **significant** factor with fewer agreeing in older age bands:

- Over 75's were more likely to disagree (38%), although a significant proportion still agreed (49%).

The following were also **significantly** more likely to disagree:

- Disabled people (48%, compared with 11% not disabled).
- People with poor physical health (33%, compared with 10% physical health good/very good).

Although significant proportions still agreed.

People with children tended to agree more (93%).

		Agree	Disagree	
Connected				Rural households were less likely to have access to a device in their local area:
	I can access information and communicate online through a device in my local area.....	46	27	<ul style="list-style-type: none"> • Hamlets (36% agree). • Villages (38% agree). <p>In the comments, disabled people said they could not access devices either because the building was not accessible or it didn't have the right software/hardware for them to use. 37% of disabled people (AL) agreed.</p>
Safe				The following were significantly less likely to agree:
	I feel safe outside in my local area during daylight.....	90	3	<ul style="list-style-type: none"> • People with poor physical health (75%, compared with 95% physical health good/very good). • Black and Minority Ethnic people (63%, compared with 91% White British people). <p>The following were less likely to agree:</p> <ul style="list-style-type: none"> • Disabled people (83%). • People living in a town or city (87%) and people living on the edge of town (89%). • People without use of a car (84%).

		Agree	Disagree	
Safe				<p>The following were significantly more likely to disagree:</p> <ul style="list-style-type: none"> Disabled people AL (52%, compared with 14% not disabled). <p>50 out of 57 people with learning disabilities said 'no'.</p> <p>The following were significantly less likely to agree:</p> <ul style="list-style-type: none"> People with poor physical health (41%, compared with 72% physical health good/very good). Black and Minority Ethnic people (30%, compared with 65% White British). <p>The following were less likely to agree:</p> <ul style="list-style-type: none"> Women (60%, men 96%). People living on the edge of a town (58%). People without use of a car (47%). <p>The following were slightly less likely to agree:</p> <ul style="list-style-type: none"> People living in Exeter (58%). Religious people (59%, compared with 71% no religion).
	I feel safe outside in my local area after dark.....	61	23	

		Agree	Disagree	
Safe	I feel safe when looked after by others.....	74	4	The following were less likely to agree: <ul style="list-style-type: none"> • People with mental health conditions (61% agree).